



Terms and Conditions - Page 1

Camp Moogerah is a family friendly campsite and we wish to continue to provide a safe and enjoyable environment for all our campers. Please adhere to the following terms and conditions:

Camp Moogerah has the right of refusal of entry to guests that refuse to comply with the conditions of COVID safe plan. Please do not attend Camp Moogerah if you have ANY symptoms potentially consistent with COVID-19. These may include, cough, fever, sore throat, fatigue and shortness of breath. Camp Moogerah has the right to cancel any bookings due to COVID conditions with minimal notice.

SMOKING/ALCOHOL: Smoking is not permitted in any building. Sensible consumption of alcohol is allowed. Drunken, anti-social behaviour will not be tolerated.

CAMP FIRES: Camp fires are permitted only in portable fire pits or in a place that has previously had a camp fire. Camp fires are not permitted when a Fire Ban has been declared. Please check with the Site Manager regarding camp fire location and availability of firewood.

NOISE: To ensure the enjoyment of all our guests, we have a strict noise policy. All noise must be kept to a reasonable level at all times and we enforce a strict 10pm noise curfew.

BEHAVIOUR: Campers are expected to respect each other, personal property, the environment, Camp Moogerah and its staff. Please respect the privacy of the Site Manager's and employees residences.

ARRIVAL TIME: No earlier than 10am unless by prior arrangement.

DEPARTURE TIME: No later than 2pm, unless by prior arrangement.

ARRIVAL/DEPARTURE PROCEDURE: On arrival, visitors must report to the Office to check in and make payment. Prior to departure, visitors must check out at the Office.

LIABILITY: Camp Moogerah, its agents and employees do not accept liability for loss of property or damage or personal injury arising from the use of the facilities. Camp Moogerah holds all necessary insurance for public risk and injury, (as per industry and accreditation requirements).

ACCOMMODATION: We do not supply linen. Visitors must bring their own sleeping bags or blankets, pillows and towels. Food and beverages are not to be consumed in cabins. The number of visitors sleeping per room must not exceed the number of beds in that room. Bags should be stowed under beds and should not obstruct the pathway from beds to exit. Mattresses must not be removed from rooms. Children under 9 should not sleep in top bunks.

DAILY DUTIES: Camp Moogerah facilities are to be maintained in a clean condition. Place rubbish in the bins provided. Be energy conscious - switch off lights during the day and when no longer needed at night. Shut windows and doors when air conditioning is in use. All signage on site must be adhered to.

DAMAGE AND LOSS: Breakages/losses to Camp Moogerah property or equipment must be reported to the Site Manager and will be invoiced to the campers. Visitors are responsible for personal property they bring onsite and are responsible for insuring their own property.

OUT OF BOUNDS AREAS: Storage Sheds, Kitchen (kitchen staff excepted), Site Manager's residence, Employees residence, septic tank soakage area, water tanks, and pumps are out of bounds at all times. Other areas, as sign posted, are also out of bounds. Do not trespass onto our neighbours' properties. Camp Moogerah is located between two properties which are privately owned. If you are unsure, please ask a staff member. Any trespasses will be asked to leave Camp Moogerah with no refund.



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USE OF LAKE MOOGERAH: Permits are required for fishing on Lake Moogerah and can be purchased online from SEQWater. Please check with SEQWater regarding any activities you plan requiring installation of buoys or other fixtures on the water. At times, SEQWater may close the lake to all or some activities due to flooding or blue-green algae. These notices are also available on the SEQWater website, www.seqwater.com.au.

WILD LIFE: Do not disturb or feed native animals. Do not leave food scraps around the kitchen/dining area.

CHILD SAFETY: Visitors must ensure children are adequately supervised at all times. Children must be accompanied by an adult on the lake foreshore and in the water. Children under 9 should not sleep in top bunks. Children should visit toilet blocks in pairs.

EMERGENCY: Fire extinguishers and smoke alarms are located throughout the campsite. Access to fire extinguishers and exit doors should be kept clear at all times. Guests will be charged for unnecessary discharge of extinguishers. Evacuation plans are displayed throughout the camp. Emergency contact numbers are displayed in kitchen and conference room.

CLEANING: Camp Moogerah is to be left clean, tidy and free of rubbish. Rubbish from all areas must be placed in the skip bins.

PARKING: Parking (at owners risk) is available in the parking lots beside the storage shed and in the lower area near the playing field.

SPORTS EQUIPMENT: A limited range of sports equipment such as balls and racquets is available and must be returned to the sports equipment room after use.